

Microsoft Certified IT Professional (MCITP) – Enterprise Desktop Support Technician on Windows 7



What is MCITP: EDST on Windows 7, and why should I take this class?

Excellent questions! MCITP: EDST 7 certification proves competency in computing environments that use Microsoft Windows 7 as a desktop operating system in an enterprise environment. You should take this class if you want to expand your knowledge base and technical skills and solve technical troubleshooting problems in a Windows 7 and Windows Server 2008 R2 networking environment.



What will I learn?

- ◆ Installing, upgrading, and migrating to Windows 7.
- ◆ Configuring network connectivity and mobile computing.
- ◆ Configuring hardware and applications and learn to identify and fix problems.
- ◆ How to monitor and maintain systems that run on Windows 7.

What are the prerequisites?

CompTIA A+ certification is all you need to take this class. Depending on your experience, this prerequisite can be waived with instructor approval.

Can I take this class online?

Yes, you can. The class is designed to be offered online and is available 24/7. The best feature is the instructor assigned to you – on day 1 – for the duration of your class. They are 100% confident that if you follow their direction, you will become CCNA-certified. Instructors are available via text, phone, or email.

How long will it take to finish?

Many students complete the class sooner, but we give you six months so you can work at a pace that fits into your current commitments.

Who should take this class?

Anyone who believes Windows is here to stay should take this class, and that pretty much means everyone.

When does the class start?

This class starts most Mondays. Register early to get the start date that works for you.

For more information or to register, call ITCAP at
877-877-0122
or email us at info@itcap.com