

What is A+, and why should I take this class?

We're glad you asked. A+ is an internationally-recognized certification for entry-level computer support. You should take the class to expand your basic technology knowledge to cover the topics below. After A+, you can consider additional technology classes, like Cisco and networking, or be content knowing you have mastered the basics and have the certification to prove it.



What will I learn?

- ◆ How to assemble components.
- ◆ Install, configure and maintain devices, PCs and software.
- ◆ Understand the basics of networking and security.
- ◆ Safely diagnose and resolve common issues.
- ◆ Apply troubleshooting skills.
- ◆ Provide customer support.

**The first step in
technology certification.**

Can I take this class online?

Yes, you can. The class is designed to be offered online and is available 24/7. The best feature is the instructor assigned to you – on day 1 – for the duration of your course. They are 100% confident that if you follow their direction, you will become A+ certified. Instructors are available via text, phone, or email.

How long will it take to finish?

Many students complete the class in as little as three months, but we give you twice that time so you can work at a pace that fits into your current commitments.

Who should take this class?

Anyone who believes computers are here to stay should take this class, and that pretty much means everyone.

When does the course start?

This class starts most Mondays. Register early to get the start date that works for you.

**For more information or to register, call ITCAP at
877-877-0122
or email us at info@itcap.com**