

**Computer Information Technology/
Microsoft Desktop Support Certificate**

15 Credit Hours

The Microsoft Desktop Support Certificate will expose the student to computing environments that use Microsoft Windows 7 as a desktop operating system in an enterprise environment, including configuring and supporting a Windows 7 enterprise system. This program will also cover the core exam objectives of the Microsoft Certified IT Professional (MCITP)/Microsoft Certified Solutions Associate exam.

Courses in this program can be transferred directly into Computer Information Technology for an Associate in Applied Science degree.

The Computer Information Technology curriculum is designed to prepare graduates to work with organizations that use computers to process, manage, and communicate information. This is a flexible curriculum that can be customized to meet community information systems needs.

Course work will develop a student’s ability to communicate complex technical issues related to computer hardware, software, and networks in a manner that computer users can understand. Classes cover computer operations and terminology, operating systems, database, networking, security, and technical support.

Graduates should qualify for entry-level positions with businesses, educational systems, and governmental agencies which rely on computer systems to manage information. Graduates should be prepared to sit for industry-recognized certification exams.

Length: 3 Semesters
Prerequisite: High School Diploma
Award: Certificate

Subject Category <i>(subject to revision)</i>	Credit Hours
Introduction to Computers	3*
Operating System Concepts	3*
Windows Single User	3*
Desktop Support: Apps	3
Windows Admin I	3
Total Course Credits	15

Credit Hours Required

15 Credit Hours

*In addition to the credits you earn for the Desktop Support: Apps and Windows Admin 1 classes, you will also earn these 9 credits by showing proof of MCITP certification.